

Change Agent, Champion of
Innovation & Customer Advocate

Gam Dias



Education

Undergraduate Degree (BSc) : Computer Science & Industrial Management

Postgraduate Degree (MBA) : Marketing, IT Strategy & Change Management

Industries

Enterprise Software
Grocery Retail
Fashion Retail
General Insurance
Telecommunications
Field Service Operations
Banking (FOREX)

Value Points

Articulate, creative, visual thinker
Experienced change agent
Innovation champion
Business empathy and experience
Literate in the latest technologies
Performance systems designer
Strong consulting skills

Technologies

Supply Chain Management
Retail Merchandising
Business Intelligence
Portal Technologies
SOA Infrastructure
Customer Relationship Mgt
Web 2.0 Applications

Passions & Pastimes

Customer experience design
User interface design / gaming technology
Business process design
Performance Management
Social Web & consumer privacy
Online identity management
Cooking
Cycling
Yoga

*Changing the world -
one click at a time.*

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